

9/24/2020

*Dear Mr. McLeod,*

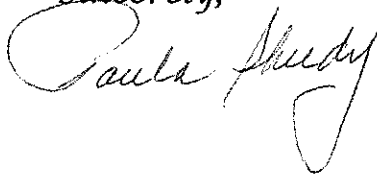
*I am writing to thank you for all of your time and hard work during the last couple of years to bring our case to closure. I say "ours" because I know Jim would have appreciated everything you and your staff have done for me and on his behalf. My children also want to express their gratitude for your dedication, time, and effort.*

*Everyone on your team have always been very kind, thoughtful, and patient with me, whenever I called with any questions or concerns. They always gave me as much time as I needed, especially on difficult days, which were quite frequent. I would greatly appreciate it if you could extend my thanks to all of them.*

*I am so grateful for the professionalism and caring that you and your staff demonstrated throughout this process. Please know that I would strongly recommend you and your firm to anyone who might benefit from the services you provide.*

*Thank you, again.*

*Sincerely,*

A handwritten signature in cursive script that reads "Paula Shudy". The signature is written in black ink and is positioned below the word "Sincerely,".

*P.S. I am sending a separate thanks to Maleah, who has been the best ever to work with.*